

Patents, Turnover, Growth Drivers & A³ Method for Profitability Growth for Chemical Companies

-White Paper, January 2019 -

An analysis of the performance of the top 50 chemical companies (*The Top 50 companies ranking combines \$825 billion in sales and 61,807 published patents in 2017*) highlights several key elements:

- There are significant historical and cultural differences between different regions of the world that impact the way business is conducted from region to region, including how decisions are made regarding R&D, marketing, sales, and capital investment.
- The way in which R&D investments (i.e. investments in patent publications) translate to actual \$ sales can evolve quite rapidly, with many differences from company to company and year to year.
- Within the top 50, Japanese and South Korean chemical companies lead the way in terms of number of published patents as well as chemical sales per 1,000 employees in 2017.

An analysis of the current relationship between R&D investment & turnover begs the following questions:

- How can companies improve the efficiency of their R&D processes by reducing time to market and improving the success rate of R&D projects in terms of the percentage of those projects that turn into actual sales?
- How can companies improve the profitability of their business?

In the following White Paper, we start by exploring the quantitative relationship between R&D investment and sales (Part 1). We follow this by briefly introducing the concept of an Economic Value Added (EVA) tree (Part 2), a tool that aids in the analysis of the company's profitability and allows leadership to prioritize the specific areas of improvement to be focused on in order to create added value. Finally, in Part 3, we introduce the tools that we have developed precisely to help companies make better decisions as to what markets to target with their chemical products, how to optimize their pricing strategies and what sales opportunities to focus in the short, medium and long-term.

- **Part #1:** Analysis of the top chemical companies and the relationship between R&D investment & sales
 - (a) Top 50 chemical companies
 - (b) Illustration for 7 companies, including BASF, Dow & Covestro (refer to Appendix 1)
- **Part #2:** Introduction to the Economic Value Added (EVA) tree for profitability improvement
- **Part #3:** A³ Method - Introduction to tools designed to optimize pricing, market strategy & sales opportunity pipeline
 - (a) Introduction to A³ tools (refer to Appendix 2 for more details)
 - (b) Focus on PriSim tool (refer to Appendix 2 for more details)

Global Contact: Jean-Louis Cougoul (jean-louis.cougoul@daydream.eu)

Local Contact: Stephanie Lorini (stephanie.lorini@dynovel.com)

Table of Contents

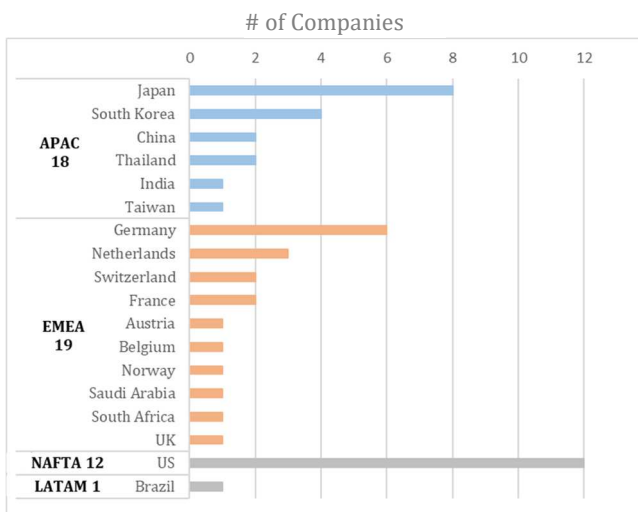
1. Part #1: Analysis of the top 50 chemical companies and the relationship between R&D investment (# of published patents) & sales	3
a. Overview of the Global Top 50 chemical companies.....	3
b. Case study for 7 selected chemical companies: see Appendix 1.....	6
2. Part #2: Introduction to the Economic Value Added (EVA) tree for profitability improvement.....	7
3. Part #3: A ³ Method: Introduction to tools designed to optimize pricing, market strategy & sales opportunity pipeline	8
a. Introduction to A ³ tools (*).....	8
b. PriSim (Pricing Simulation) Introduction	9
4. Next step: Sales Growth Plan	10
Appendix 1: Case study for the 7 selected chemical companies	11
o Wanhua Chemical (China).....	11
o Shin-Etsu Chemical (Japan).....	11
o LG Chem (South Korea).....	11
o BASF (Germany)	11
o Arkema (France).....	11
o Covestro (Germany)	11
o Dow (USA).....	11
Appendix 2: A ³ Suite and PriSim (Pricing Simulation).....	18
Appendix 2.1: A ³ Suite overview	18
Phase 1: "Define" the business	18
Phase 2: "Farm" the business	19
Phase 3: "Hunt" new business	19
Appendix 2.2: Pricing Simulation (PriSim) App detail and illustration	20

1. **Part #1:** Analysis of the top 50 chemical companies and the relationship between R&D investment (# of published patents) & sales

In this section, we study the top 50 global chemical companies (by turnover), and specifically the relationship between their sales of chemicals and patent publication performance in 2017. The specific parameters that are used to frame the analysis are the Chemical Sales per 1,000 employees and the number of Published Patents per 1,000 employees.

a. Overview of the Global Top 50 chemical companies

EMEA (Europe, the Middle East & Africa) leads the way with 19 of the top 50 headquartered there, followed by APAC (Asia-Pacific) with 18 companies, and North America (NAFTA) & LATAM (Latin America) with the remaining 13. Together, the top 50 combined for a total of ~\$825 billion in sales in 2017. The regional breakdown is depicted in Figure 1 & Table 1.



Region	No. of companies	Total chemical sales (billion \$)
EMEA	19	347.2
APAC	18	286.4
NAFTA & LATAM	13	191.3
Total	50	824.9

Table 1: Total chemical sales by region (2017)

Figure 1: Top 50 chemical companies split by geography (2017)

Sources: C&EN's annual survey of the Global Top 50 chemical companies, 2017; Companies' annual reports

Japanese & South Korean chemical companies in the Top 50 are generally the leaders when it comes to number of patents published per 1,000 employees as well as total chemical sales per 1,000 employees, as can be seen in Figure 2 below. However, they are not necessarily leaders in terms of efficiently transforming their R&D investments into actual sales.

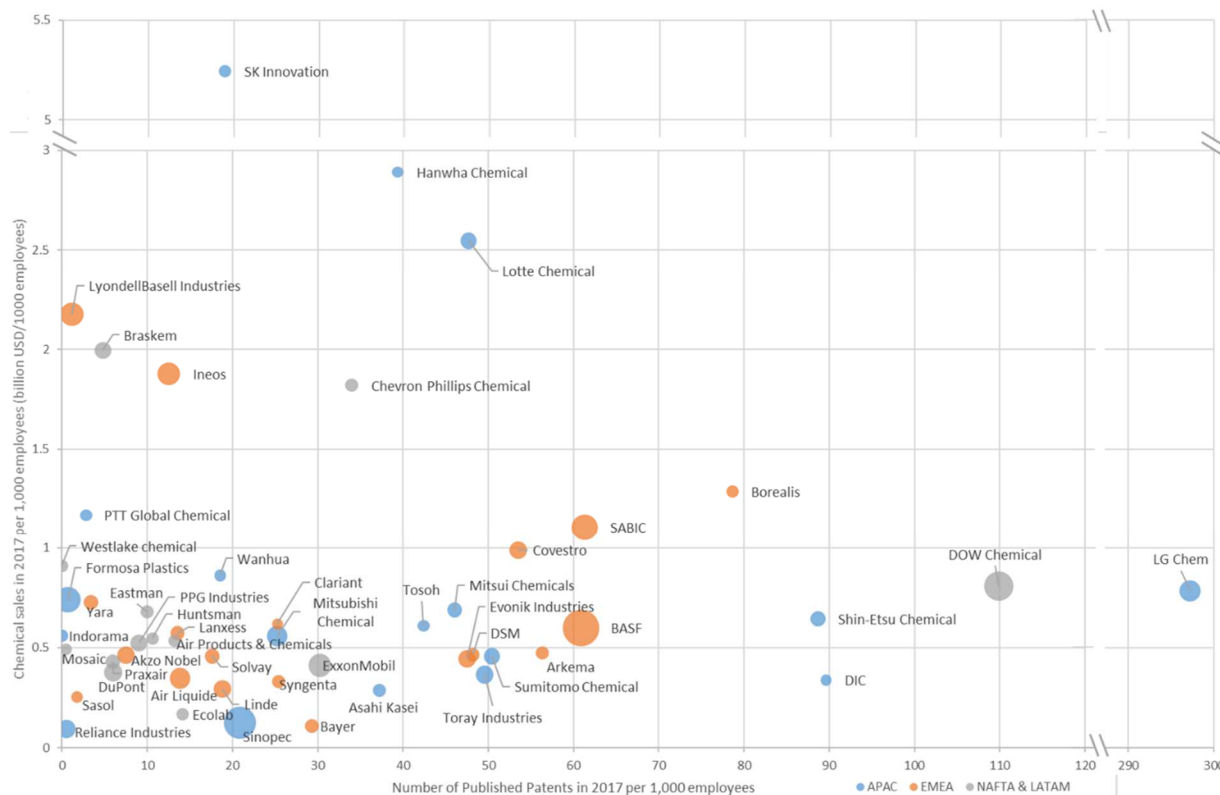


Figure 2: Performances of Top 50 chemical companies in terms of chemical sales and # of published patents per 1,000 employees in 2017.

Sources: C&EN's annual survey of the Global Top 50 chemical companies, 2017; Companies' annual reports & sustainability reports; Google Patent

Note: The size of a company's bubble is proportional to its total chemical sales. :For ExxonMobil, Sinopec & Bayer, their respective chemical sales represented are only the sales related to their Chemical Business i.e. for Exxon, chemical business accounts for 12.1% of total sales, Sinopec for 15.8%, and Bayer for 27.4% - However, the values for the # of employees & # of published patents used for all 3 companies for the purposes of this analysis are the total values, not just those associated with the chemical side of their business.

Below, Figure 3 zooms in on the top 10 companies by number of published patents per 1,000 employees that are depicted in Figure 2, while Figure 4 focuses on the top 10 companies by chemical sales per 1,000 employees as depicted in Figure 2 once again.

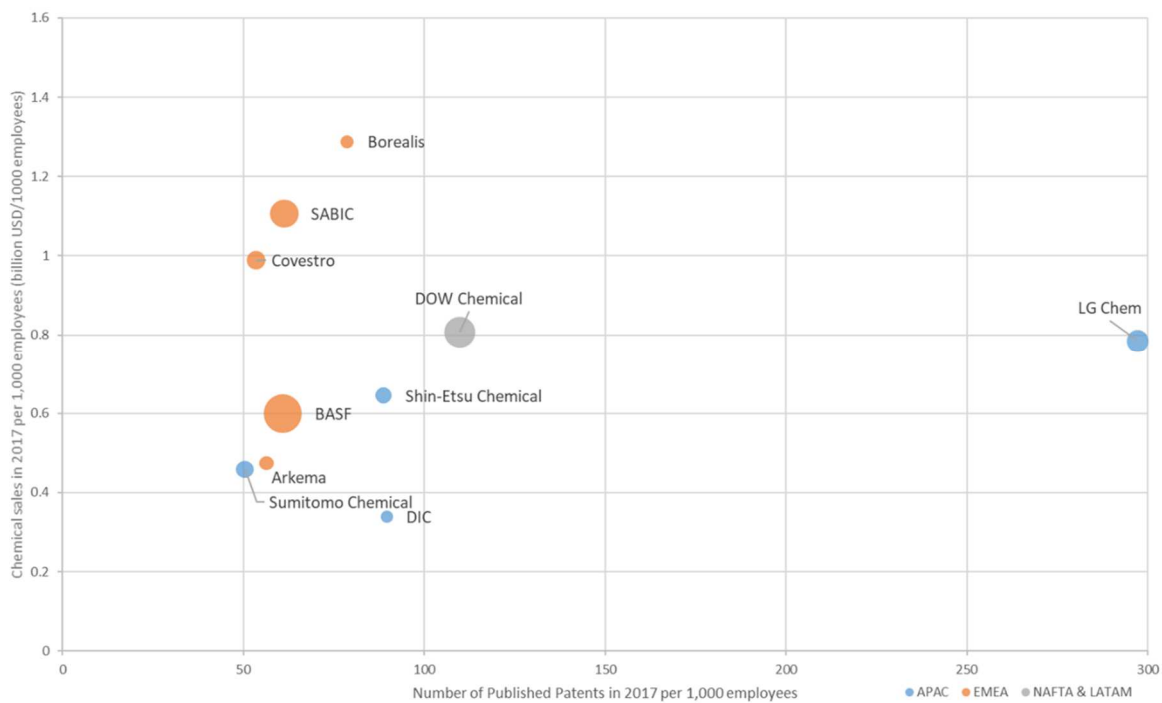


Figure 3: Analysis of the patent-to-turnover performance of the top 10 companies that lead the way in terms of # of published patents per 1,000 employees, taken from the Figure 2 analysis.

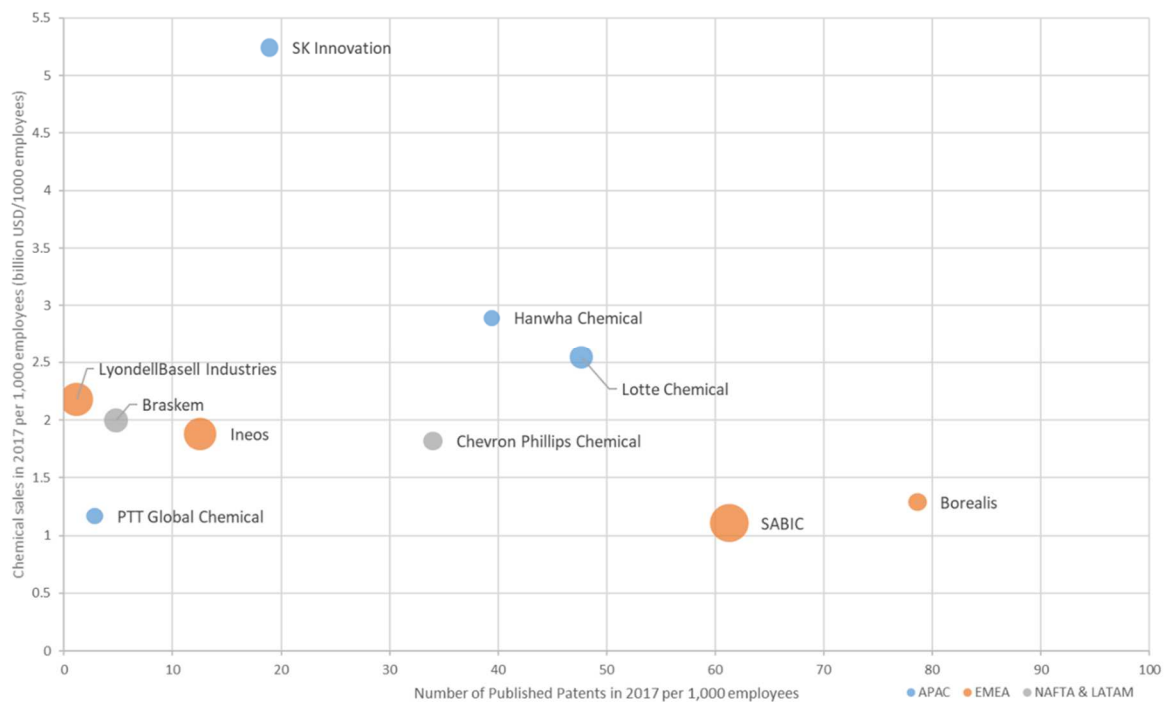


Figure 4: Analysis of the patent-to-turnover performance of the top 10 companies that lead the way in terms of chemical sales per 1,000 employees, taken from the Figure 2 analysis.

b. Case study for 7 selected chemical companies: see Appendix 1.

7 chemical companies are selected in this study, to illustrate their evolution in terms of chemical sales and patent publications (per 1,000 employees) in the 2007-2017 time frame. Their 10-year patent/sales performances are graphically analyzed in Appendix 1.

Company name	Country	Region
Wanhua Chemical	China	APAC
Shin-Etsu Chemical	Japan	APAC
LG Chem	South Korea	APAC
BASF	Germany	EMEA
Arkema	France	EMEA
Covestro	Germany	EMEA
DOW	United States	NAFTA

Table 2: List of selected chemical companies- their patent/sales performance is analyzed in Appendix 1

2. Part #2: Introduction to the Economic Value Added (EVA) tree for profitability improvement

The tools laid out in the A³ Suite (next section) primarily focus optimizing and improving the sales, marketing & strategy sides of a chemical business, but such “business diagnosis” or performance improvement tools, though they are necessary, are not sufficient when it comes to improving a company’s overall ability to compete in the marketplace. It is also necessary to design a pragmatic method that analyzes all profit-generating factors, including production & operational costs.

To that end, we have developed a framework based on the traditional Economic Value-Added model that allows us to focus on the following business variables in particular

- Growth in turnover
- Improved margin
- Cost reduction.

Our framework is depicted in Figure 5 below.

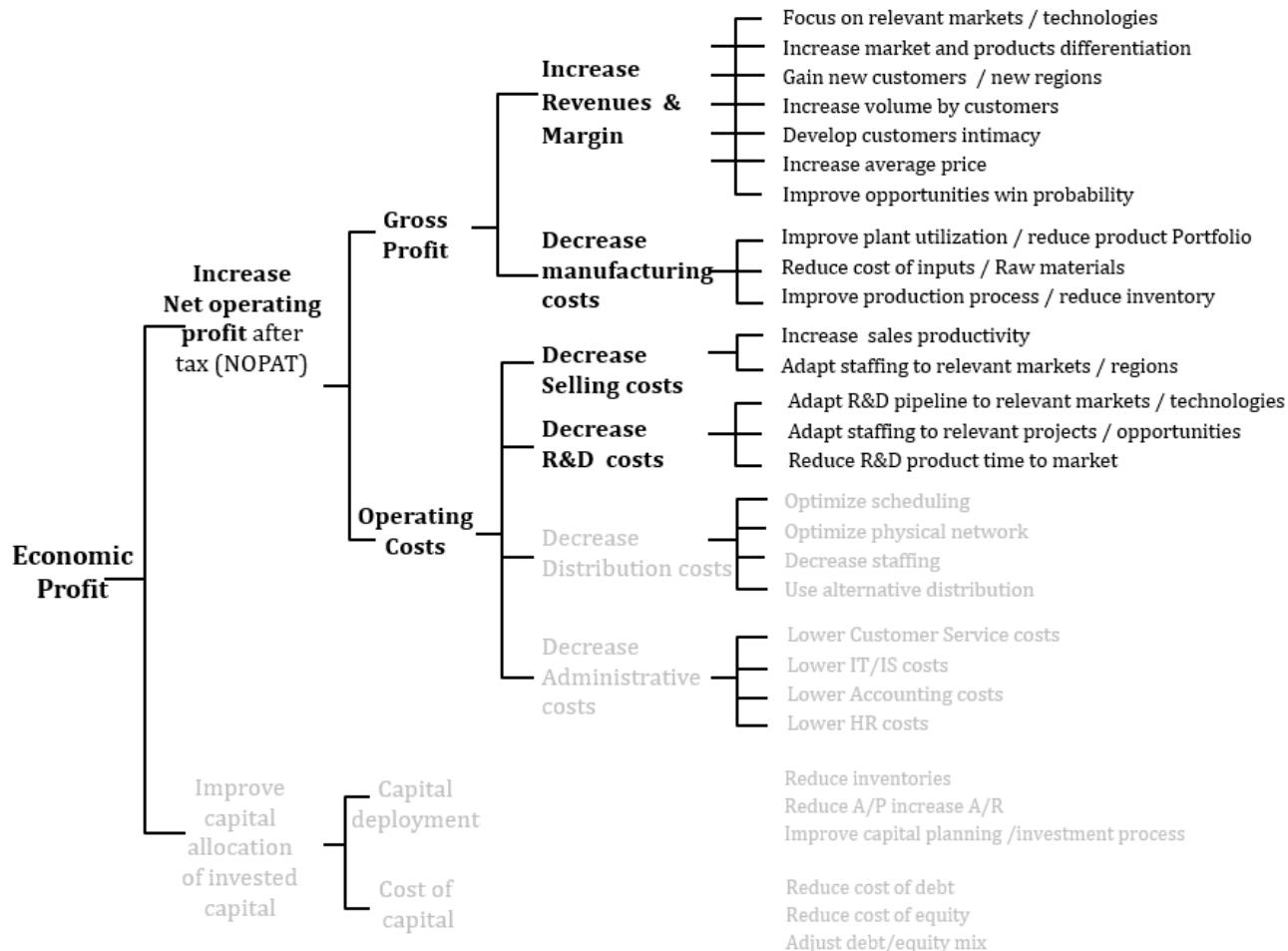


Figure 5: Framework for profitability improvement based on the Economic Value Added model

Note: The more visible categories (black font) represent the majority of a company’s variable costs/revenues and should be focused on as a priority when attempting to improve that company’s business operations and its competitiveness in the market.

3. **Part #3: A³ Method: Introduction to tools designed to optimize pricing, market strategy & sales opportunity pipeline**

a. Introduction to A³ tools (*)

Our October Newsletter provided a short teaser introduction to A³, our new suite of tools designed to help improve the way in which leading companies in the Chemical industry make decisions as to what markets to target with their products, how to price these products, what sales opportunities to focus on and ultimately how these companies manage their vast portfolio of current and potential customers to achieve growth in a systematic manner.

In today’s article, we provide an introduction to the 6 tools that comprise the A³ Suite, with a more in-depth look at the PriSim (Pricing Simulation) tool:

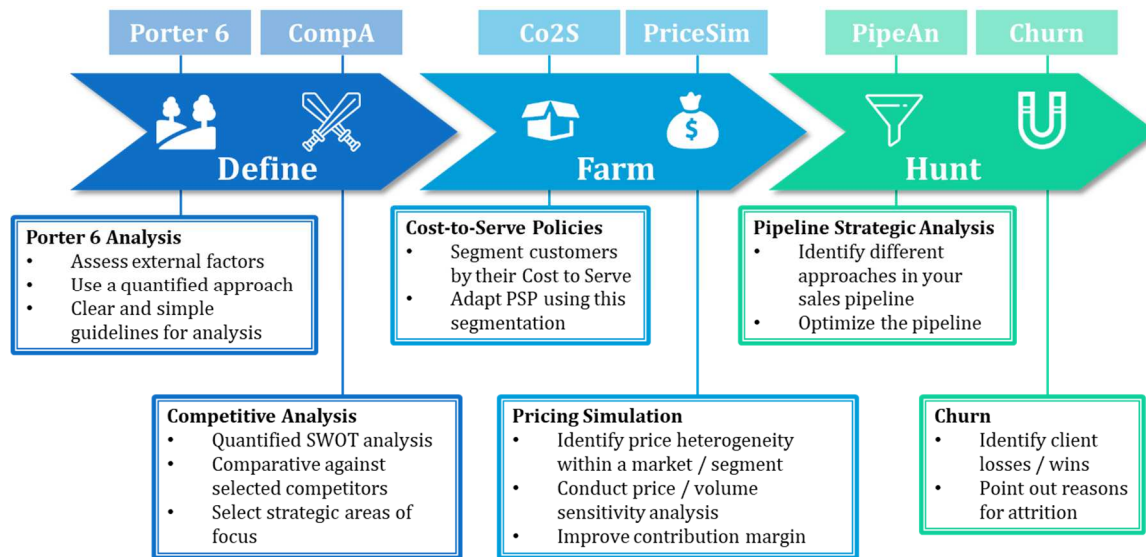


Figure 5: The 6 tools that comprise the A³ Suite, organized into three defined phases.

As depicted in Figure 5, the 6 tools are organized into 3 distinct “phases” (Define, Farm, Hunt) that, when combined, allow businesses to streamline and focus their strategic marketing and business development efforts in relation to the EVA framework developed in Part #2 of this White Paper.

The A³ suite provides 6 tools that can help to better define their strategic marketing goals, their pricing strategies and ultimately their sales and growth strategies across different markets, customer groups and geographies.

- Porter 6 Analysis
- CompA (Competitive Analysis)
- Co2S (Cost-to-Serve Analysis)
- PriSim (Pricing Simulation)
- PipeAn (Pipeline Strategic Analysis)
- Churn Analysis

(*): For A³ more detail: Appendix 2.

b. PriSim (Pricing Simulation) Introduction

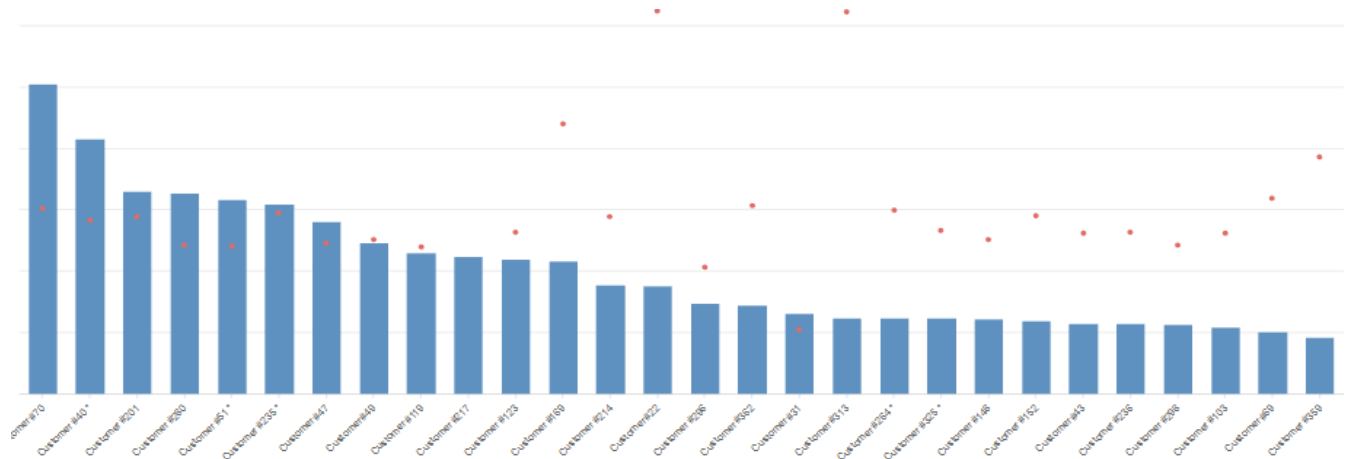


Figure 3: Analysis of Sales vs. Average price by Customer.

Note: The blue bars depict total sales per customer (the user can select volume sales or \$ sales) for a particular product, while the red dots represent the average price that the company has charged a particular customer for that product over a specified time period. In this example, clearly there are certain outliers, in the sense that some customers generating very different sales values are charged similar prices for the product.

The PriSim App is divided into two sections:

- Pricing Analysis: this set of tools allows for the investigation of pricing trends and the analysis of pricing across customer groups and markets

- Pricing Simulation: this is a customized tool that takes price elasticity of demand of each customer into account and runs simulations predicting the results of price increases on sales, volumes & subsequently total turnover

There are a number of ways in which pricing can be analyzed under the Pricing Analysis section of the PriSim Method:

- Pareto Analysis
 - Pareto analyses can be performed to understand which customers, products or regions (geographies) create the most value in terms of total sales generated, and which ones create the least. These analyses allow the App user to segment customers or products based on sales, and this kind of segmentation is extremely useful to businesses looking to analyze their customer portfolio and their overall pricing strategies.
 - The Pareto parameters can be customized as befits the particular needs of the PriSim App user. For example, the analysis can be performed such that the user can identify the customers, products or regions that generate a certain percentage of the user's overall sales, and that percentage can be set in the App (e.g. 80% is typical, but 70% or 90% are also often chosen, while other percentages can be input as well).
- Our Price Trending tool
 - In addition to the Pareto analysis, the PriSim App offers tools that allow for the analysis of pricing trends (i.e. how prices have changed over time) by product or customer, all the while helping identify "pricing outliers"- for example, there may be some customers that are buying similar volumes that are charged wildly different (average) prices for the same product, while other customers that are buying very different volumes may be being charged the same prices for the product. All of this information is extremely useful for companies to know as they determine their pricing strategies going forwards.

For more details regarding the Pricing Simulation section of the PriSim App and this tool in general, refer to Appendix 2.

4. Next step: Sales Growth Plan

We have the ability to implement performance improvement plans for Growth sales and margin and to learn more, please contact the following members of our team, depending on your region of interest:

- USA: Stephanie Lorini (stephanie.lorini@dynovel.com), Justin Shemonsky (justin.shemonsky@dynovel.com)
- Europe: Fabrice Lacombe (fabrice.lacombe@daydream.eu), Jean-Pierre Molitor (jean-pierre.molitor@daydream.eu), Nicolas Messin (nicolas.messin@daydream.eu)
- Asia: Yusi Chen (yusi.chen@daydream.eu), Wei Huang (wei.huang@daydream.eu)
- Global / General Contact: Jean-Louis Cougoul (jean-louis.cougoul@daydream.eu)

In mid-2019, we will publish a White Paper detailing an analysis of the performance of the Top 100 Chemical Companies in terms of the relationship between their R&D investments & actual Sales/Growth.

Appendix 1: Case study for the 7 selected chemical companies

It seems interesting to compare companies with each other on economic and R & D criteria. And it also seemed interesting to look for leaders, the Turnover evolution and Patents during the last 10 years to try to visualize correlations between Patents and Turnover and speed of change: we have done this exercise for 7 companies.

- Wanhua Chemical (China)
- Shin-Etsu Chemical (Japan)
- LG Chem (South Korea)
- BASF (Germany)
- Arkema (France)
- Covestro (Germany)
- Dow (USA)

Wanhua Chemical

Company name	Wanhua Chemical Co., Ltd
Location of headquarters	Shandong, China
Year Founded	1998
Main products	PU, Petrochemicals
Chemical sales in 2017	7.9 billion USD (growth rate of 76.49% from 2016)
R&D expenditure in 2017	0.18 billion USD (growth rate of 70.67% from 2016)

Table 1.1: General introduction of Wanhua Chemical

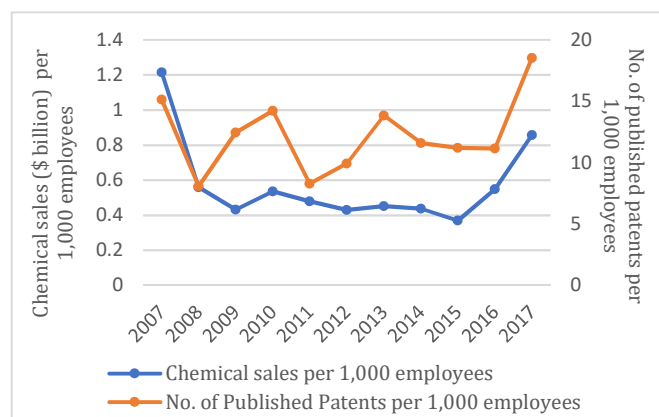


Figure 1.1: Evolution of Wanhua's performance in chemical sales and published patents per 1,000 employees, 2007-2017

Shin-Etsu Chemical

Company name	Shin-Etsu Chemical
Location of headquarters	Tokyo, Japan
Year Founded	1926
Main products	PVC/Chlor-Alkali, Semiconductor Silicon, Electronics & Functional Materials, Silicones etc.
Chemical sales in 2017	12.8 billion USD
R&D expenditure in 2017	0.488 billion USD

Table 1.2: General introduction of Shin-Etsu Chemical

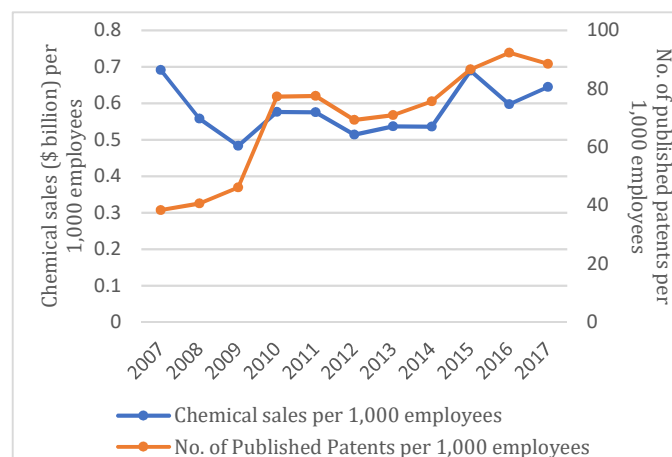


Figure 1.2: Evolution of Shin-Etsu's performance in chemical sales and published patents per 1,000 employees, 2007-2017

LG Chem

Company name	LG Chem, Ltd.
Location of headquarters	Seoul, South Korea
Year Founded	1947
Main products	<ol style="list-style-type: none"> 1. Basic Material & Chemicals (Propylene, Polyolefins, PVC etc.) 2. Energy solutions (Automotive Battery etc.) 3. IT&E Materials (Optical Materials, etc.) 4. Advanced Material (Battery Material, etc.) 5. Life Sciences (Primary Drugs, Specialty Drugs, etc.)
Chemical sales in 2017	23.2 billion USD
R&D expenditure in 2017	0.841 billion USD (CAGR at 21.3% from 2013-2017)

Table 1.3: General introduction of LG Chem

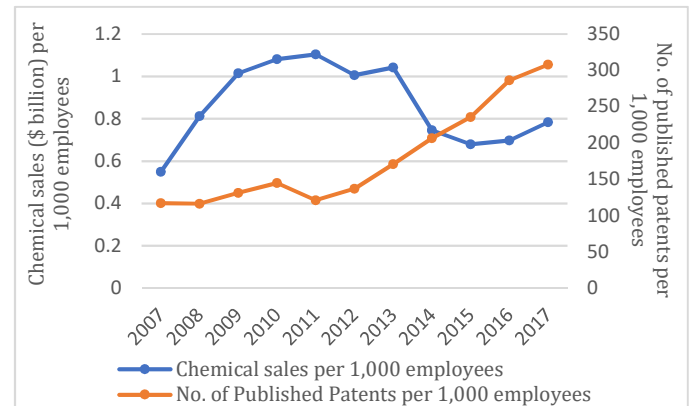


Figure 1.3: Evolution of LG Chem's performance in chemical sales and published patents per 1,000 employees, 2007-2017

BASF

Company name	BASF
Location of headquarters	Ludwigshafen, Germany
Year Founded	1865
Main products	<ol style="list-style-type: none"> 1. Chemicals (Petrochemical, monomers and intermediates) 2. Performance Products (Dispersions & Pigments, Care Chemicals, etc.) 3. Functional Materials & Solutions (Performance Materials, Catalysts, Coatings etc.) 4. Agriculture Solutions
Chemical sales in 2017	69.2 billion USD
R&D expenditure in 2017	2.1 billion USD (CAGR at 3.2% in 2007-2017)

Table 1.4: General introduction of BASF

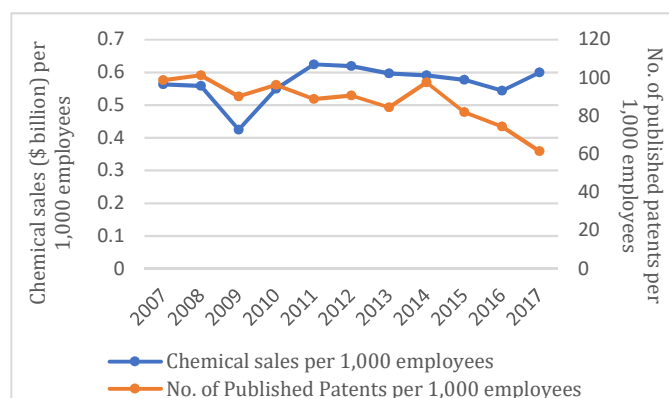


Figure 1.4: Evolution of BASF's performance in chemical sales and published patents per 1,000 employees, 2007-2017

Arkema

Company name	Arkema
Location of headquarters	Colombes, France
Year Founded	2004 (Divested from Total)
Main products	<ol style="list-style-type: none"> 1. High Performance Materials (Adhesives and Sealants, Specialty Polyamides, PVDF, UV Curing Resins, Organic Peroxides etc.) 2. Industrial Specialties (PMMA, Thiochemicals, Fluorogases and Hydrogen Peroxide) 3. Coating Solutions (Acrylics, Coating Resins and Additives)
Chemical sales in 2017	9.4 billion USD
R&D expenditure in 2017	0.265 billion USD (CAGR at 3.2% in 2007-2017)

Table 1.5: General introduction of Arkema

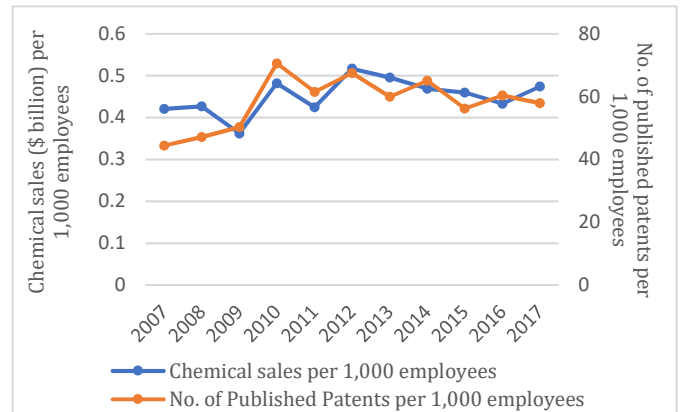


Figure 1.5: Evolution of Arkema's performance in chemical sales and published patents per 1,000 employees, 2007-2017

Covestro

Company name	Covestro (formally known as Bayer MaterialScience)
Location of headquarters	Leverkusen, Germany
Year Founded	2015 (Bayer spin off)
Main products	Polyurethanes (PUR) Polycarbonates (PCS) Coatings, Adhesives, Specialties (CAS)
Chemical sales in 2017	16.0 billion USD
R&D expenditure in 2017	0.312 billion USD (CAGR at 8.9% in 2014-2017)

Table 1.6: General introduction of Covestro

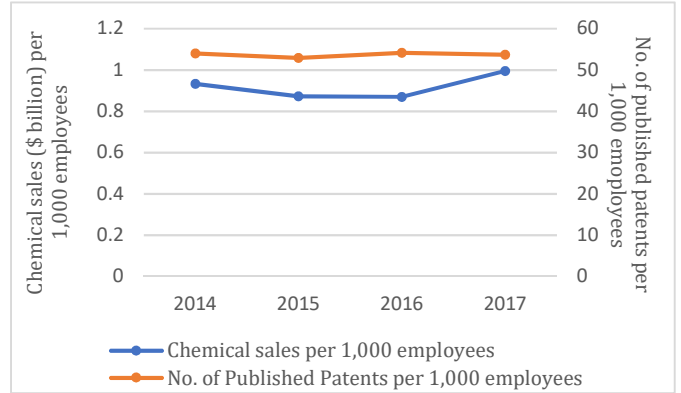


Figure 1.6: Evolution of Covestro's performance in chemical sales and published patents per 1,000 employees, 2014-2017

DOW Chemical

Company name	DOW Chemical
Location of headquarters	Michigan, United States
Foundation	1897
Main business segments	<ol style="list-style-type: none"> 1. Performance Plastics 2. Performance Materials & Chemicals 3. Infrastructure Solutions 4. Agricultural Sciences 5. Consumer Solutions
Chemical sales in 2017	~45.2 billion USD (calculated based on the chemical sales of Dow and Dupont in 2017)
R&D expenditure in 2016	1.59 billion USD (CAGR at 2.2% in 2007-2016)

Table 1.7: General introduction of Dow

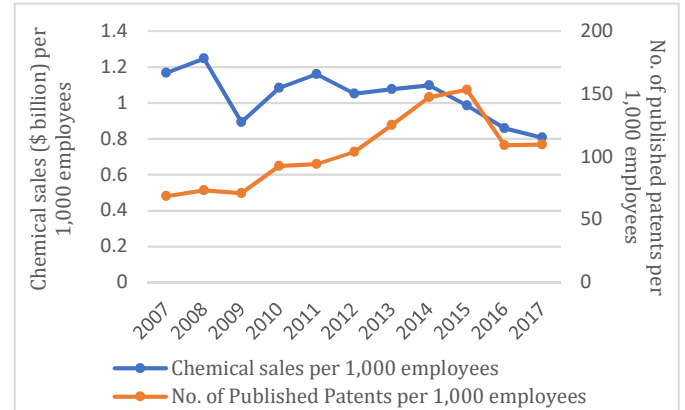


Figure 1.7: Evolution of Dow's performance in chemical sales and published patents per 1,000 employees, 2007-2017

The patents that are considered mainly include the ones published by Dow Global Technologies, Dow Agrosciences, Dow Corning, Dow Corning Toray, Rohm & Haas

Sources for all company data in Appendix 1

1. C&EN's annual survey of the Global Top 50 chemical companies
2. Companies' annual reports
3. Companies' sustainability reports
4. Google Patent

Appendix 2: A³ Suite and PriSim (Pricing Simulation)

Appendix 2.1: A³ Suite overview

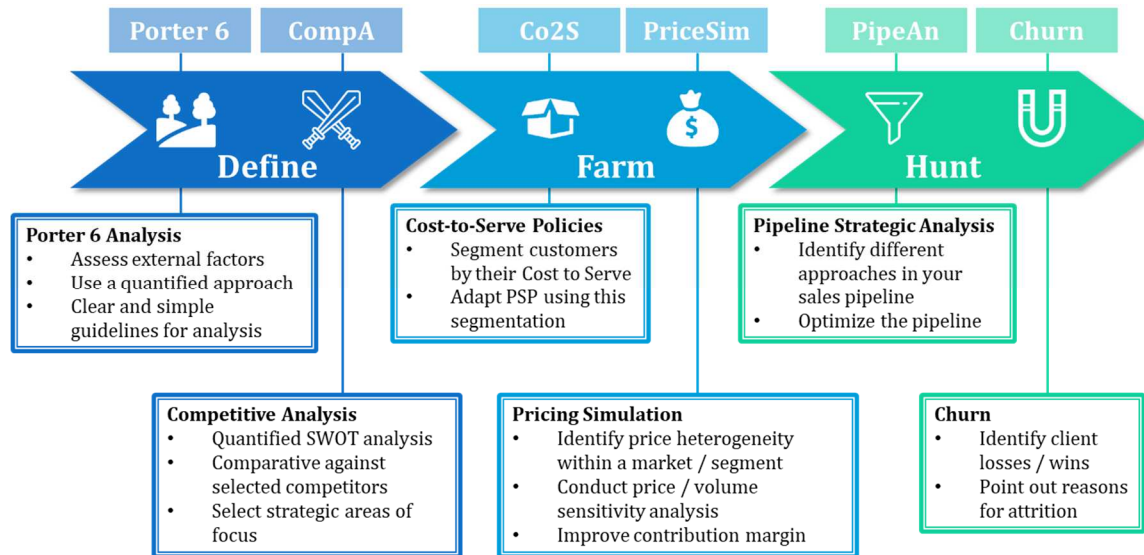


Figure 2.1: The 6 tools that comprise the A³ Suite, organized into three defined phases.

The 6 tools are organized into 3 distinct “phases” that, when combined, allow businesses to streamline and focus their strategic marketing and business development efforts. The phases are defined as follows.

Phase 1: “Define” the business

This phase is all about the analytical work and the understanding of market landscape when preparing to enter a new market. The proposed tool focuses specifically on assessing the market for a specific product or technology with a view to understanding the company’s competitive position for that product within a specific space. This phase is a vital phase in the strategic marketing process and the tools below help companies make important decisions as to what markets to target for their new or existing chemical products.

- **TOOL #1: Porter 6 Analysis**
 - This tool provides a quantitative analysis of the supply and demand landscape of a particular market, as well as an understanding of the competition, potential substitutes for a technology and the overall barriers of entry into that market (this includes a thorough analysis of the regulatory scene).
 - An addition is made to the classic Five Forces by separating the analysis of the Regulatory landscape from the Barriers to Entry category, since the Chemical industry is often fraught with regulatory challenges that are well worth analyzing in their own right, decoupled from the other typical barriers (e.g. fixed costs, etc.).

- **TOOL #2:** CompA, i.e. Competitive Analysis
 - CompA is a tool that provides a comprehensive and in-depth analysis of the competitive landscape in the context of a specific product/technology in a specific market, focusing on markets of strategic focus and employing tools such as SWOT techniques along the way.
 - The App is based on an analytical model that enables users to quantify and rank companies in the context of each identified Strength, Weakness, Opportunity and Threat in order to develop a long-term plan to create a sustainable competitive advantage over competitors in the relevant markets.

Phase 2: “Farm” the business

In this phase, we propose simple but powerful tools which can help improve and optimize a company’s existing business. The focus is on assessing a company’s costs & pricing relative to specific customers, and ultimately develop a data-driven pricing strategy to allow the company to maximize the value that they extract from their customers.

- **TOOL #3** → Co2S, i.e. Cost-to-Serve Strategy
 - A company incurs general costs associated with the production of a particular product, but because each customer has a unique combination of needs (e.g. location, specific technical characteristics of product, volume, form, etc.), the Cost-to-Serve that the company incurs varies from customer to customer.
 - The idea with this tool is to assess the Co2S (Cost-to-Serve) across a portfolio of customers, segment these customers according to these costs, and make subsequent decisions as to how to manage that portfolio and prioritize sales efforts.
- **TOOL #4:** PriSim, i.e. Pricing Simulation
 - In short, this tool is absolutely vital in terms of helping a company analyze current pricing, understand their pricing methodology and re-define their pricing strategy such that the company can extract the most value possible from their customers and ultimately increase their revenue, while minimizing the risk of losing business.

Phase 3: “Hunt” new business

The final phase of the analysis provides tools that allow a company to focus their prospecting and sales efforts on the most valuable opportunities in the context of the company’s overall strategy. Selecting the right leads/opportunities to nurture and on which to focus is not an easy task to accomplish and our tools aid in this selection process, helping maximize the probabilities of closing sales opportunities.

- **TOOL #5:** PipeAn, i.e. Pipeline Strategic Analysis

- This tool provides a quantitative method to rank the opportunities that are currently available within a company’s pipeline and make data-driven decisions as to the ones that should be prioritized, all the while conforming to the company’s overall marketing strategy.
- **TOOL #6: Churn Analysis**
 - The idea is to provide a methodical tool to perform a full-scale churn analysis, identify the attrition rate, understand the specific causes behind the loss of current and potential clients, and ultimately implement effective strategies to improve customer retention (and increase sales closing ratio).

Appendix 2.2: Pricing Simulation (PriSim) App detail and illustration

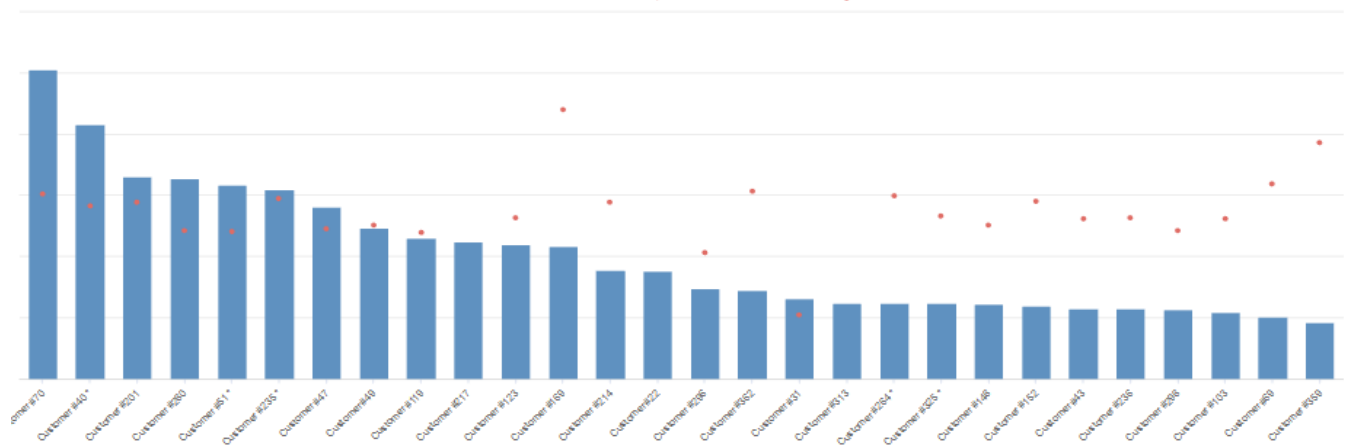


Figure 2.2: Analysis of Sales vs. Average price by Customer. The blue bars depict total sales per customer (the user can select volume sales or \$ sales) for a particular product, while the red dots represent the average price that the company has charged a particular customer for that product over a specified time period. In this example, clearly there are certain outliers, in the sense that some customers generating very different sales values are charged similar prices for the product.

Pricing Analysis- More details

There are a number of ways in which pricing can be analyzed under the Pricing Analysis section of the PriSim App.

- Pareto Analysis
 - Pareto analyses can be performed to understand which customers, products or regions (geographies) create the most value in terms of total sales generated, and which ones create the least. These analyses allow the App user to segment customers or products based on sales, and this kind of segmentation is extremely useful to businesses looking to analyze their customer portfolio and their overall pricing strategies.

- The Pareto parameters can be customized as befits the particular needs of the PriSim App user. For example, the analysis can be performed such that the user can identify the customers, products or regions that generate a certain percentage of the user’s overall sales, and that percentage can be set in the App (e.g. 80% is typical, but 70% or 90% are also often chosen, while other percentages can be input as well).
- Our Price Trending tool
 - In addition to the Pareto analysis, the PriSim App offers tools that allow for the analysis of pricing trends (i.e. how prices have changed over time) by product or customer, all the while helping identify “pricing outliers”- for example, there may be some customers that are buying similar volumes that are charged wildly different (average) prices for the same product, while other customers that are buying very different volumes may be being charged the same prices for the product. All of this information is extremely useful for companies to know as they determine their pricing strategies going forwards.

Pricing Simulation- More Details

On the Pricing Simulation side, the ability to simulate pricing scenarios really depends on the company’s understanding of the specific price elasticity of demand associated with their various customers, and this is a metric that the company’s sales teams can evaluate and decide on based on their own experiences with their customers. Once elasticity is input into the PriSim tool, a whole host of pricing simulations can be run. The company may have specific customer groups and may want to run simulations depicting the effect of a price increase on specific groups. Perhaps the company would like to focus on a specific geography or a specific market- they subsequently might segment their customers by price charged, and run similar price increase simulations.

The simulations are entirely customizable- the price elasticity parameter is one of a number of metrics that the user of the App has the ability to customize to fit specific business scenarios and run simulations accordingly.

A number of simulations can be run for a number of price increase scenarios. The scenarios can then be compared to determine which is the best in terms of additional value created (i.e. profitability), and in each scenario, the risk of losing customers in the event of a certain price increase can also be assessed.

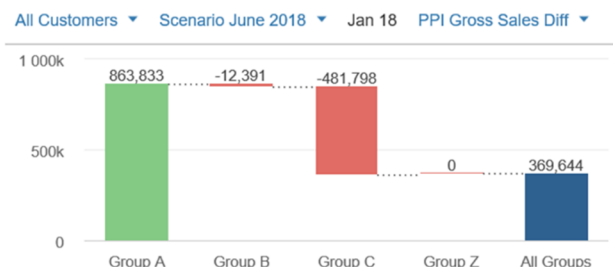


Figure 2.3: Example of Price increase simulation and impact on sales of each customer group

The simulation shown in Figure 2.3 depicts a scenario whereby customers have been segmented into different groups (A, B, etc.), and a certain price increase is implemented with its effect on sales subsequently analyzed. In this particular scenario, a certain price increase is put in place- sales clearly increase for

customers in Group A (with a large volume increase as well), sales remain relatively stable for customers in Group B, while sales decrease for customers in Group C, with the overall effect being a net increase in sales by about \$370K.

Overall, the PriSim tool incorporates past and current sales data across customer groups, across markets and across regions and runs price increase simulations to determine how the company's sales would be affected by specific and strategic price increases, taking price elasticity and changing volumes into account. In addition, the company can use these simulations to streamline their customers and better understand which ones are creating the most value for them. In some scenarios, it may be more profitable to have less customers within a customer group but to charge a higher price.

In summary, the PriSim tool can be used to do the following, among others:

- Grow the business by increasing price and controlling the risk of customer loss
 - Customers can be segmented by market, by geography and by size, and the simulations can be run such that they target these specific customer segments
- Investigate historical price trends across customer segments by analyzing past sales data
- Use those trends & the results of the price increase simulations to define a clear pricing strategy across markets, customer groups & geographies that reflects the company's future sales goals
- Identify client growth opportunities after analyzing of the results of these simulations, and subsequently define client growth strategies
- Understand which customers are the most profitable for the company

Built-in within the tool are modules and charts that allow the user to immediately visualize the results of the simulations, to segment sales data by customer groups / markets / geographies, to visualize pricing trends & to employ analysis techniques such as Pareto Analysis to evaluate and depict sales data in the context of the most profitable and important customers.

To conclude:

All the A³ tools are developed in such a way to allow users to easily visualize the results of the analysis, with built-in charts and modules that can segment results, depict pricing simulations visually, rank opportunities and do much more. In terms of data analysis, the benefits of using this tool over alternatives like Excel are clear:

- The tool is interactive and customizable
- The data is secured in an online platform that is collaborative and allows for input from multiple sources at the company
- "One-click results": once the historical pricing data is input into the system and the parameters are chosen (e.g. Pareto parameters, price elasticity, etc.), one click is all it takes to run a simulation and depict results in a highly visual, easy-to-understand graphical manner (charts), a process which would take a lot longer using traditional tools like Excel

Authors: *Siwen Pan, Jie Du, Andrew Jreissaty, Yusi Chen, Stephanie Lorini, Jean-Louis Cougoul, Christine Carcelen.*